

# Shipping Method for nopCommerce

# **Plugin Documentation**

# Incorporating

Canada Post API (Canada) – Refer to Separate Appendix for more information Aramex API (Australia) – Refer to Separate Appendix for more information Sendcloud API (Europe) – Refer to Separate Appendix for more information

# Shipping Manager Shipping Plugin

# Plugin Documentation v4 Series

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# nopCommerce Shipping Manager Plugin

The shipping manager plugin is used to manage orders for the shipment and delivery of products purchased in the nopCommerce system.

#### Shipping Manager – Main Functions

1. Shipping management Functions

Provides a set of new views and controls to manage shipping operations

2. Shipping Rate Computation Management

Manages all installed Shipping Rate Computation Methods Plugins

Each function can be used independently or both can be used together.

The plugin also has a number of inbuilt API's enabling the plugin to connect to third party shipping provider systems to automatically create shipments and print labels produced by these providers

Currently this includes:

Canada Post	https://www.canadapost-postescanada.ca/
Aramex	https://www.aramex.com.au/
Sendcloud	https://www.sendcloud.com/

#### Advanced Configuration

Using the advanced configuration function the plugin can be used to manage and override all other Shipping Provider Plugins that are installed. This will mean that when you configure the plugin correctly you will not see the individual shipping rate options displayed from any other Shipping Provider Plugins plugin concurrently installed in the system.

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-providers/index.html

This enables all Shipping Provider Plugins and the associated rates that are calculated and/or displayed to be configured and selected by the system entities: Store, Vendor, Warehouse and Shipping Method. In addition, shipping rates can be defined by Country, State and Postcode, Order Subtotal, Product Weight and Dimensions.

This advanced mode of operation of the plugin provides an extension of the standard nopCommerce Manual rate by Weight and Total plugin where rates are manually entered and selected.

Refer to <a href="https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-providers/manual.html">https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-providers/manual.html</a>

This manual provides a summary and details of each of the specific functions. Also refer to the nopCommerce documentation for more information regards configuring nopCommerce Shipping.

See https://docs.nopcommerce.com/en/getting-started/configure-shipping/index.html

# Desktop Administration



Before continuing on in this manual refer to Installing the Plugin section below

#### **Plugin Menu Options**

The plugin has a number of menu options which will be discussed in detail in this manual.

Shipping Manager	Shipping Manager
	Sales Processing
Sales Processing	Process orders and create shipments for orders not shipped
0 0000000000000000000000000000000000000	Shipments Processing
Shipments Processing	Edit and Process shipments for orders without shipments
0	Manage Shipping Rates
Manage Shipping Rates	Create and edit shipping rates which can be searched and applied
-	by Store, Vendor, Warehouse, Method, Country, State and
<ul> <li>Shipping methods</li> </ul>	Postcode
~	Shipping Methods
<ul> <li>Carriers</li> </ul>	Setup, create, edit and delete shipping methods used when
<u> </u>	defining snipping rates
• Warehouses	Carriers
	Setup, create, eait and delete carriers and their associated
Dates and Ranges	Manage Warehouses
Dick up Dointe	Setup, create, edit and delete warehouses which are used in the
O Pick up Points	setup of products and shipping rates
	Dates and Ranges
O comganation	Setup, create, edit and delete Product dates and ranges which are
• Entity Groups	used in the setup of products
0	Pick-up Points
	Setup, create, edit and delete Pickup Points
	Configure
	Setup, create, edit and delete Plugin configuration
	Entity Groups
	Used by Superuser to setup, create, edit and delete Entity
	Groupings used in the configuration

#### Plugin Access Control

There are a number of levels of access control which can be defined by Customer Role

Admin area. Shipping Manager	
Admin area. Shipping Operator	
Admin area. Shipping Supervisor	

Refer to Admin > Configuration > Access Control List

See https://docs.nopcommerce.com/en/running-your-store/customer-management/access-control-list.html

#### Available Access Control Options for Roles

Admin area. Shipping Operator       ✓         ● Sales Processing         ● Shipments Processing         ● Shipping methods	Admin area. Shipping Operator User can Operate the system, Manage order shipments using the Sales Processing and Shipments Processing Views, Manage Shipping Methods
Admin area. Shipping Manager <ul> <li>Manage Shipping Rates</li> <li>Carriers</li> <li>Warehouses</li> <li>Dates and Ranges</li> <li>Pick up Points</li> </ul>	Admin area. Shipping Manager User can Manage Shipping Rates and Create / Configure Carriers, Warehouses and Dates and Ranges
Admin area. Shipping Supervisor <ul> <li>Configuration</li> <li>Entity Groups</li> </ul>	Admin area. Shipping Supervisor The system allows the grouping of vendors – See Vendor Grouping below. This access is used in association with Operate and Manager to provide supervisor access for managing groups of vendors and other supervisor functions

#### nopCommerce Standard Access Control

In addition, the standard nopCommerce ACL access can be used

#### Admin area. Manage Shipping Settings

Can manage shipping settings for all users

#### Admin area. Manage Plugins

can configure Plugins i.e. Shipping Manager Plugin

### Order Processing

#### **Sales Processing**

Sales processing shows all orders that:

- 1. Do not have a shipment created
- 2. Have a shipment created but the shipment has not yet been shipped

Sal	es Pro	ocessii	ng			🛿 Orders F	Report 🔹	🛓 Export	• Set :	as Paid (Selected)	Set as Approv	ed (Selected)
Gro	oup Su	ipervisc	)r Select the Grou Vendor	p	Cellar Lin	k Pty Ltd ABN	45 132 635 {	~				
	Search F	Product Nar	me				Payn	nent Method	3 All	~		
	Order Cre	ated Start	8		Ē		Or	der by Name	3			
	Order Cı	reated End Date	0		Ħ		Or	der Not Paid(	8			
						٩	Search					
		Order	Customer		Total	Status	Payment Date	Payment M	ethod	Shipping Status	Shipment	View
•		2048	John Smith (admin44@yourStore	e.com)	\$89.23	Pending	Not Paid	Check / Mo	ney Order	No Shipment Created	► Add	🌣 View
	Pro	duct		Quanti	ty Pri	ce Proc	luct Details			Warel	house	
	Shir War	az Caberne ehouse	t - Eastern Creek	1	\$25	.95				No Sh	ipment Created	

Once an order has been shipped then it will drop of this processing list

#### Shipment Add

When an order is created the system does not automatically create a shipment. This function allows an operator to create a shipment for an order. To create a shipment, click the Add button.

An order needs to be marked as paid to create a Shipment

When warehouses are not used then the warehouse will be automatically created.

#### Warehouse Shipment

Used to allocate a warehouse add a shipment. In the case where there is there is only one warehouse option this process is automatic. In the case where there are two or more warehouse options then select a warehouse to ship from must be selected

id a new ship	oment to order #18445 O	ack to order	details	
racking number				
dmin comment				
Admin.Orders.Shipn	ents.CanShip			
rounces suppro				
Product	Warehouse	ordered	Qty shipped	Qty to ship
Product First Prize Pies	Warehouse Sopro Warehouse (10 qty in st 💙	ordered 1	Qty shipped	Qty to ship

#### Enter a tracking number

In the case where a carrier is defined and linked to a Shipping provider API then in most cases the tracking number will be automatically entered when a shipping package is created. Refer to Shipment Processing below.

#### Admin Comment

Enter an admin comment if required

#### **Order Report**

You can create an Order Report for the orders displayed

Orders Report	Category	Date: 7/2/2021 6:48:39 PM		
Customer	Order Details	Payment	Paid Date	Method
JohnSmith	Nike Shoes - No Vendor	Pending	Not Paid	Check / Money Order

#### **Orders Export**

You can export all orders displayed

Α	В	с	D	E	F	G	н	1
Name	Customer Email	Orderid	Payment Status	Payment Date	Price	Quantity	<b>Total Price</b>	Payment Method
Nike Shoes - No Vendor	admin42@yourStore.com	4055	Pending		30	1	30	Check / Money Order

#### Set all Selected Orders as Paid (Is test function at this stage)

Note: Only displayed if test mode is selected

#### Set all Selected Orders as Approved (Is test function at this stage)

Note: Only displayed if test mode is selected

#### Shipment Processing

Shipment processing shows all orders that:

1. Have a shipment created but the shipment has not yet been shipped and delivered

~	Search											
Start date 😮				Ē		Cou	intry 🕜	Select co	untry	~		
	E	nd date 😮			i		State / prov	vince 😮			~	
	Tracking r	number 😮					County / re	gion 😮				
	War	rehouse 😮	All		`	•		City 🕜				
		Carrier 💡	All		`	•	Custo	omer 🕜	All		~	
	Shipping method 😯		All		`	,	Shipping Ado	dress 😮	All			
	Vendo	r Group 💡	All			•	Dont Display Shi	pped 🕜	Do	nt Display Delivered	8 ⊠	
	Vendo	r Group 🕜	All			Q s	Dont Display Shi	pped 😯	✓ Do	nt Display Delivered	0	
	Vendo	r Group 😧	All : #	Order #	Tracking	Q s g number	Dont Display Shi	pped 🕜	Do shipped	nt Display Delivered	0	View
	Vendo	r Group ② Shipment 1055	All	<b>Order #</b> 2021365	<b>Tracking</b> 1234567	<b>Q</b> 5 g number 89012	Dont Display Shi earch Total weight 3.80 [kg(s)]	pped ? Date Not y	Dot shipped	ht Display Delivered		View View
	Vendo	r Group Shipment 1055	All *#	Order# 2021365 Warehouse	<b>Tracking</b> 1234567	Q S g number 89012 Qty ordered	Dont Display Shi earch Total weight 3.80 [kg(s)] Qty shipped	pped ? Date Not y Item we	Do     shipped et ight	ht Display Delivered Date delivered Not yet Httrasions	Sh	View View ipment
	Vendo	r Group 🕢 Shipment 1055 tt Consortium C nning Shoes	All :#	Order # 2021365 Warehouse	<b>Tracking</b> 1234567	q s g number 89012 Qty ordered 1	Dont Display Ship       Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2"       Colspan="2">Colspan="2">Colspan="2"       Colspan="2">Colspan="2"       Colspan="2"       Colspan="2"	Date Not y 2.00 [kg	Shipped et (s)]	Date delivered       Not yet         Iterr dimensions       0.20 x 0.20 x 0.20       [meter(s)]	? ☑	View View ipment Edit

Once an order has been Shipped and Delivered then it will automatically not display on this processing list

To redisplay these orders you can search using the search options

- Dont Display Shipped
- Dont Display Delivered

Uncheck either option to display orders that have been either Shipped or Delivered or both

#### Search by Various Options

You can use the various search parameters to find a particular order

#### Packing Reports

Shipments Processing	Packing Reports	•	🛱 Create Parcel (selected)	Set as shipped (selected)	Set as delivered (selected)
Group Supervisor Select the Group Vendor	r Cellar Link Pty Li	Pac Pri Pri	king Report nt packaging slips (all found) nt packaging slips (selected)		

There are a number of reports which can be printed

#### Packing Report

The packing report is a manifest of all shipments by the selections show. It can be used to list all shipments done on a particular day

Store: Your store name	
https://localtest44.selectsystems.com	n.au
Date: Monday, 30 August 2021	



Shipment #1015 : Order 2049 : Shipment Cost \$4.95 Name: John Smith 02 999999999 Zuidzijde Haven 39a Bergen op Zoom (NL), Zuid-Holland 4611 HC Netherlands

Shipping method: DPD

Product Name	SKU	Quantity
Nike - Sopro	NK_FRC_RS-V1-NS- copy	1

#### Shipment #1014 : Order 2047 : Shipment Cost \$26.85

Company: Select Systems International

Name: John Smith 02 99999999 84 Boundary Road Pennant Hills, New South Wales 2120 Australia Shipping method: Australia Post - Express Post Parcel

Product Name	SKU	Quantity
Nike - Vendor 1	NK_FRC_RS-V1-NS	11
Size: 8 Color: White/Blue Print: Natural		

#### Packing List

The packing list is a list of shipments to be packed. Either the full list or a selected number of shipments

#### Shipment #1109 Order #4055

Name: John Smith Phone: 02 9999 9999 Address: 1 Test Address Test, Antwerpen 9999 Belgium

Shipping method: DHLForYou Drop Off

Product Name	SKU	Quantity
Nike Shoes - No Vendor	NK_ZSJ_MM-Test	1

#### Set as Shipped

Click to set the selected orders as Shipped

#### Set as Delivered

Click to set the selected orders as Delivered

#### **Create Shipment**

Use this function to create a Shipment in the external Shipping provider System. For example, Canada Post or Sendcloud.

Note: This function has not yet being completely implemented for Aramex

After a shipment has been create the Tracking number and Shipment Id will be updated

#### **Editing a Shipment**

There are two ways to edit a shipment

#### 1. Edit Shipment Details

Click the View Button on the Shipment to edit the shipment details

	Shipment #	Order #	Tracking number	Total weight	Date shipped	Date delivered	View
•	1110	4056	SCCWF28CKFW7	10.00 [kg(s)]	Not yet	Not yet	View

#### Shipment view details will be displayed

	2021365 - View					
Tracking number 😢	123456789012	Set tracking number	Shipment Id 💡	251721656506022	43: Request Refund	
	View tracking info			Print Label		
Shipment Method 😮	Canada Post - Pr	iority	✓ Set Met	hod		
Packaging Option 💡	Box1		✓ Set Packaging Op	tion		
Admin comment 😢	Automatically cre	eated shipment				Set admin comn
Total weight 😢	3.80 [kg(s)]		Package Dimer	nsions 0.20 x 0.20 x	0.20 [meter(s)]	
Date shipped 💡	Not yet Set as	shipped	Date deliver	red 😮 Not yet		
roducts shipped						
Product		SKU	Warehouse	Item weight	Item dimensions	Qty shipped
adidas Consortium Campus 80s Running	Shoes	AD_C80_RS		2.00 [kg(s)]	0.20 x 0.20 x 0.20 [meter(s)]	1

From this view you can edit the tracking shipment details

#### Tracking number

This is the tracking number assigned by the create shipment function. To manually adjust the tracking number enter the new number and click **Set Tracking number** 

Note: a default tracking number is entered when the shipment is first created

#### Shipment Id

This the Shipment Identified allocated when a shipment has been created. If there is an error with the shipment and you need to request a refund click the **Request Refund** button. Refer the Shipping Carrier regards their specific refund policy or associated costs.

#### Print Label (Only currently available for Canda Post)

The print label function will call the respective API to product a label. For example the Canada Post label produced is as follows

Expedited Parcel <sup>™</sup>	Colis accélér	és <sup>™c</sup>	-
Tracking Number 9844 725	0 0953 7331	Numero de repérage	
Instructions	To: JOHN DOF		:
<ol> <li>Choose a box designed for shipping.</li> <li>Whap your items so that they are secure in the box</li> </ol>	Order No.: P263825962 N° d'commande: P263825962 Ref.Réf. 1 : oustomerref1 Ref.Réf. 2 : oustomerref2		
and seal the box using proper shipping tape. 3. Cut the label on the dotted line and retain this	Customer Credit Card I Reçu de carte de crédit	Receipt /	<u>.</u>
half for tracking purposes.	The online transaction has been	approved by the credit	E
<ol> <li>Tape the label so it appears squarely on the largest side of the box (do not bend it around sides or end of bas). Do not tape over any part of the beauties of the label.</li> </ol>	card issuer. / La transaction en par l'établissement émetteur de Transaction type: Type de transaction:	ingne a élé approuvée la carte de crédit. Sale / Vente	ÉCOUP
or the bactore of the acte.	Card Type: / Type de carte: MC		ō
<ol> <li>Take the parcel to a Canada Post retail outlet for shipping. All items espect PriorityTM may also be</li> </ol>	Name on Card: / Nom sur la car	le:	-
deposited in a Street Letter Box.	Andrew Macdonald Order Sub-Total: Total partiel de la commande	\$16.97 CAD	ERE
1. Choisissez une bolte conçue pour l'espédition.	GST / TPS: PST / TVP:	\$0.00 CAD \$0.00 CAD	王 5
2. Empaquetez solidement vos articles dans la bolte	H5T / TVH (#119321495):	\$2.21 CAD	5
et scellez le tout avec su rouale d'expension.	Total Transaction Amount: Montant total de la transaction:	\$19.18 CAD	:
<ol> <li>Découpez l'étiquette le long du pointillé et</li> </ol>	Authorization Code:	083108	:
conservez cette partie pour suivi.	Date and Time:	2022 06 27 01:10 EDT	
4. Apposez l'éliquette pour qu'elle paraisse	Date et heure: Merchant Name	Canada Post	
entièrement sur le côté le plus grand de la boîte	Nom du commerçant:	Postes Canada	:
(ne pas la replier sur les côtes). Ne recouvrez aucune partie du code à barres de l'étiquette.	Adresse Web du commerçant:	www.postescanada.ca	1
5. Apportez le colis à un comptoir postal de Postes			
Canada pour expédition. Tous les envois			:
sauf ceux utilisant PrioritéMC peuvent	1		
aussi être déposés dans une bolte aux			:
letres publique.			



#### Shipping Method

This is the shipment method selected by the customer during the checkout. To change the shipping method select the new option and click **Set Method** 

#### Admin Comment

You can add an admin comment then click Add Comment button

#### Packaging Option

In this view you can also change and select the required Packaging Option. The packing options are setup in configuration. Refer to the **Packaging Option** Section below for more information.

#### Refund Request or Cancel Parcel

The function of this button will depend on the shipping method selected.

For Canada Post Where a shipment or error has been created in error and the costs have been added to your account or credit card then you can use the Request Refund option.

- Ensure the label has been created
- Print the Label
- Click the Refund Request button
- If approved the refund may take a number of days to process

For Send cloud it will cancel the parcel if this is still an option

#### 2. Edit Shipment Details – Line Items

The second option for editing the shipment is by click the Edit button on the shipping line

dit shipment for	order #4056				🖺 Sa
Fracking number					
SCCWF28CKFW7					
hipment Method					
DPD Home 0-31.5kg (All	/endors)				
dmin comment					
Automatically created shi	pment				
hippment Sent					
Product	Warehouse	Qty ordered	Order Shipped	Qty shipped	Qty to ship
Nike Shoes - No Vendor Warning: this product should be shipped separately!		1	1	1	0

#### Shipment Method

If required you can change the Shipment Method

#### Admin Comment

You can add an admin comment then click Add Comment button

#### Tracking number

To manually adjust the tracking number enter the new number and click Set Tracking number

#### Shipment Sent

Click to set the status of the shipment to Shipped

#### Shipment Delivered

Click to set the status of the shipment to Delivered

#### Editing a Shipment shipped

Two shipments have been created

		Shipmont #	Order #	Tracking number	Total w	reight	Date shipped	Date delivered	View
•		1112	4057		30.00 (	kg[s]]	Not yet	Notyet	• Vew
	Product			Warehouse		Qty shipped	Hem weight	Item dimensions	Shipment
	Nike Sho	es - No Vendor		Warehouse B (8	elgium)	3	10.00 [kg(s)]	$0.60 \times 0.45 \times 0.45$ [meter(s)]	🖋 Edit
									1-1 of 1 item
2		1111	4057		20.00 [	kg[5]]	Not yet	Not yet	@ View
	Product			Warehouse		Qty shipped	Item weight	Item dimensions	Shipment
	Max The	and Michigan and		Winschoute K78	Colored and a local data		TA AA DARWIN	A.4A - A.4E - A.4E (model)	A

If the parcels have not yet been shipped then can change the number of items Shipped from any warehouse by editing the quantity value.

#### Unship and Item

To unship an item enter a negative value

Products shipped					
Product	Warehouse	Qty ordered	Order Shipped	Qty shipped	Qty to ship
Nike Shoes - No Vendor Warning: this product should be shipped	Warehouse B (Belgium) (10 in stock, 🗸	5	5	3	-1

#### The quantity values have been updated

		Shipment #	Order#	Tracking number	Total w	right	Date shipped	Date delivered	View
•	0	1112	4057		20.00 (k)	E141	Not yet	Not yet	· Vev
	Product			Warehouse		Qty shipped	Rem weight	Item dimensions	Shipment
	Nike Sho	es - No Vendor		Warehouse B-(Be	(gium)	2	\$0.00 [kg(s)]	0.60 x 0.45 x 0.45 [meter(s)]	🖌 Edit
									1-1 of 1 items
•		1111	4057		20.00 (k	eixil	Not yet	Not yet	de View
	Product			Warehouse		Qty shipped	ttem weight	Item dimensions	Shipment
	Nike Sho	ses - No Windor		Wanebouse A (Ne	therlands)	2	10.00 [kg(s)]	0.60 x 0.45 x 0.45 [meter(s)]	/ Edit

#### Change Quantity Shipped

We can then edit the second shipment to increase the quantity to be shipped

Products shipped					
Product	Warehouse	Qty ordered	Order Shipped	Qty shipped	Qty to ship
Nike Shoes - No Vendor Warning: this product should be shipped separately!	Warehouse A (Netherlands) (10 in str 🗸 🗸	5	4	2	8

#### The quantity values have been updated

	0	Shipmost #	Order #	Tracking number	Tot	al weight	Bute shipped	Date delivered	View
•	0	3332	4057		22.0	00 [kg(s)]	Not yet	Not yet	· Vev
	Product			1	ttareboose	Qty shipped	them weight	Item dimensions	Shipment
	Nike Sho	es - No Vendor		1	Rankhouse & (Belgium)	2	\$0.00 [kg[s]]	0.60 x 0.45 x 0.45 (meter(s))	/ Edit
									3-1 of 5 item
•	0	3333	4057		31.0	x0 [kg(x)]	Not yet	Not yet	· Vew
	Product			1	ttarehouse	Qty shipped	ttem weight	Item dimensions	Shipment
	Nike Sho	es - No Vendor			tarehouse A Netherlandsi	3	10.00 [kg/s]]	0.60 x 0.45 x 0.45 (meterial)	1000

When an item shipment has already been created you can reassign the items to be shipped to another warehouse

Product	Warehouse	Qty ordered	Order Shipped	Qty shipped	Qty to ship
Nike Shoes - No Vendor Warning: this product should be shipped	Warehouse B (Belgium) (8 in stock, C 🗸	5	4	2	1
	Warehouse B (Belgium) (8 in stock, 0 reser Warehouse A (Netherlands) (10 in stock, 1	ved, 0 planned reserved, 2 pla	<mark>d, 1 to ship)</mark> inned, 1 to ship)		

In this case an additional shipment will be created give the first shipment had already been sent from the first warehouse selected

	0	Shipment#	Order #	Tracking number	Tot	d weight	Date shipped	Date delivered	View
•	0	1113	4057		10.4	0 (kg(s))	Notyet	Not yet	· Vev
	Product				Warehouse	Qty shipped	Item weight	Rem dimensions	Shipment
	Nike Sho	es - No Vendor			Warehouse B (Belgium)	1	10.00 [kg(s)]	0.60 x 0.45 x 0.45 [meter(s)]	/ Edit
									1-1 of 1 item
2		1112	4057		20.0	0 [kg(s)]	7/3/2021 5:47:52 AM	Not yet	@ Ves
	Product				Warehouse	Qty shipped	Hem weight.	Hem dimensions	Shipment
	Nike Sho	es - No Vendor			Warehouse 8 (Belgium)	2	10.00 (kg(s))	0.60 x 0.45 x 0.45 (meter(x))	/ Edit
									1-1 of 1 item
•		1111	4057		20.0	0 [kg(s)]	Not yet	Not yet	· Ven
	Product				Warehouse	Qty shipped	Item weight	Rem dimensions	Shipment
	Nike Sho	er - No Vendor			Wandowine & Blothad work?		10.00 (Sec.)/2	0.00 x 0.45 x 0.45 (materia)	1 5.40

Note: the values cannot be edited after a shipment is marked as shipped

After making any changes click the Save button

#### **Create Shipment Errors**

If any error is created as a result of configuration or system errors then the following message will be displayed

Shipment not Created - Check Error Log



#### In this case check the System Log to determine the error.

#### Checking the System error Log For example Canada Post Errors:

Learn more	e about log			
	Log level	Short message	Created on	View
	Error	Shipping Manager - Canada Post Create Shipment > Error : Canada Post error 7007: The weight value is invalid. The weight of each piece must be less than or equal to 30 kg.	2022-07-10 1:54:32 PM	<ul> <li>View</li> </ul>
	Error	Shipping Manager - Canada Post Create Shipment > Error : Canada Post error Server: /rs/2004381/2004381/shipment: cvc-simple-type 1: element {http://www.canadapost.ca/ws/shipment-v8}height is not a valid instance of type {http://www.canadapost.ca/ws/shipment-v8}DimensionMeasurementType. Value is '11011.2'	2022-07-10 1:52:56 PM	View
	Error	Shipping Manager - Canada Post Create Shipment > Error : Canada Post error Server: /rs/2004381/2004381/shipment: cvc-simple-type 1: element {http://www.canadapost.ca/ws/shipment-v8}width is not a valid instance of type {http://www.canadapost.ca/ws/shipment-v8}DimensionMeasurementType. Value is '11011.2'	2022-07-10 1:51:38 PM	<ul> <li>View</li> </ul>
	Error	Shipping Manager - Canada Post Create Shipment > Error : Canada Post error Server: /rs/2004381/2004381/shipment: cvc-simple-type 1: element {http://www.canadapost.ca/ws/shipment-v8}length is not a valid instance of type {http://www.canadapost.ca/ws/shipment-v8}DimensionMeasurementType. Value is '11020.0'	2022-07-10 1:49:00 PM	View
• 1	Þ	Show 15 + items	1-4 of 4 in	tems 🖸

All of these errors relate to weights and measures that are invalid.

Check the packaging options selection and setup also check the product setup.

#### For example

Total weight 🕜	113.80 [kg(s)]	Package Dimensions	0.20 x 0.20 x 0.20 [meter(s)]

#### The weight is greater than 30kg maximum limit

For example

Total weight 😮 3.80 [kg(s)]

Package Dimensions 0.20 x 0.20 x 200.20 [meter(s)]

The dimensions are greater than maximum limit

## Installing the Plugin

The zip package supplied can be uploaded and installed using the "Upload plugin or theme" button on the Configuration > plugins page.

Refer to Then the installation of the plugin follows the standard nopCommerce procedure. See <a href="https://docs.nopcommerce.com/user-guide/configuring/system/plugins.html">https://docs.nopcommerce.com/user-guide/configuring/system/plugins.html</a>

Alternatively, you can manually install the plugin:

- 1. Copy the Plugin to the correct directory
- 2. Restart the Application Click the Icon in the top

Once installed the you can configure the plugin.

#### **Configure Settings**

The settings for the plugin can be set using the configure page. To setup the plugin or define the options open the config page in the Menu then click the required function checkbox. After entering the settings click **Save.** 

Configuration - Sh	iipping	Manager
Multi-store configuration for	All stores	~
Shipping Manager Configu	ration C	anada Post Configuration
Please restart the appl	lication onco	e the configuration has been modified.
E	Enabled 😮	
Processing N	lode by 😮	Volume 🗸
International Ope E	erations 😯 Enabled	
Use Packaging	System 😮	
Packaging	Options 😮	Box1:0.200:0.200:1.8;Box2:100.5:200.5:300.5:2.8;
Order	by Date 😮	
Available Api S	Services 😮	Shipping.CanadaPost 🗙
Delete Tables on U	ninstall 😮	
Delete Configura U	ation on 😮	
Te	st Mode 😮	
Pul	blic Key 😮	f2f58000-6f62-08da-0000-00000000000
Priv	ate Key 😮	WuXwXDSWwcsbgBrYD7FpDJr9/OenVClGyD3zXaSnp6iO5ZMr1R8X7ZTai/
		Save

#### **Multistore Configuration**

The plugin supports multistore configurations. Select All Stores to setup the settings for All Stores or alternatively select the store and customise the settings for the particular store.

#### **Enable Plugin**

To Enable the Plugin click Enable

#### Processing Mode (Only used by Shopping Manager Computation

There are a number of modes of operation that can be used depending on the most common configuration of the system product base.

**Processing by Item:** All items in the shopping cart are organised by product as individual packages which then sent to gain a price for shipping calculation.

**Processing by Volume:** All items in the shopping cart are organised by warehouse as packages which then sent to gain a price for shipping calculation.

For more information see the Processing Mode section.

#### International Operations Enabled

To enable the selection of Country for the configuration of Shipping Rates click International Operations Enabled

#### Use Packaging system

Select this option if you ship multiple items together in the one package

#### **Packaging Options**

Enter the available Packaging options – See Packaging Options below

#### Ordered by Date

When selected Orders and Shipments are sorted by date decreasing when displayed on the Order process and Shipment processing views.

#### **Available API Services**

Select which API Services you wish to make Available in the plugin:

Select Shipping.CanadaPost to enable the use of the Canada Post shipping systems

Also refer to the External Plugins Section below

In the above configuration Canada Post external or separate plugin has been added as an option which can then be selected when configuring Carriers.

#### Note:

Shipping.Sendcloud is for European Markets

Shipping.AustraliaPost and Shipping.Aramex are for Australian Markets

#### **Delete Tables on Uninstall**

This setting is used if the plugin needs to be uninstalled. To delete the tables and the configuration click the Checkbox

#### Delete Configuration on Uninstall

This setting is used if the plugin needs to be uninstalled and you will not be reinstalling and want to delete the system configuration

#### Test Mode

When test mode is enabled, the plugin will store Information messages in the system log to enable fault finding and debugging of any issues.

#### Purchased Licence Keys

When you first install the plugin Demonstration keys will be automatically generated. The plugin can be operated in demo mode for 14 days. The purchase licence keys will be provided via email normally within 1 day after purchase. The purchase licence keys can then be entered as follows:

#### Public Key

This is the plugin licence public key provided. When you first install the plugin a Demonstration key will be saved. Change this value to the Public key suppled in the email when received.

#### Private Key

This is the plugin licence public key provided. When you first install the plugin a Demonstration key will be saved. Change this value to the Private key suppled in the email when received.

#### Inbuild API Settings

### System Configuration

The plugin utilises elements of the nopCommerce system shipping configuration and then must be configured before the plugin is used to estimate and display shipping rates

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-settings.html

#### **Measures Configuration**

System measures must be configured correctly including the units of weights and dimensions that relate to the country of Shipping Origin.

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/advanced-configuration/measures.html

#### A typical configuration for metric countries is:

Measures							
Dimensions							-
Name	System keyword	Ratio to primary dimension	Display order	Is primary dimension	Mark as primary dimension	Edit	Delete
inch(es)	inches	1	1	×	Mark as primary dimension	🖋 Edit	× Delete
feet	feet	0.08333333	2	×	Mark as primary dimension	🖋 Edit	× Delete
meter(s)	meters	1	3	~	Mark as primary dimension	🖋 Edit	× Delete
millimetre(s)	millimetres	1000	4	×	Mark as primary dimension	🖋 Edit	X Delete

馬 Weights -								
Name	System keyword	Ratio to primary weight	Display order	ls primary weight	Mark as primary weight	Edit	Delete	
ounce(s)	ounce	16	1	×	Mark as primary weight		X Delete	
lb(s)	lb	1	2	×	Mark as primary weight		X Delete	
kg(s)	kg	1	3	~	Mark as primary weight		X Delete	
gram(s)	grams	1000	4	×	Mark as primary weight	Sedit	× Delete	

#### **States and Provinces**

Ensure the states have been correctly configured for the required Countries.

#### For example, the Abbreviations for States of Canada are shown below

Name	Abbreviation	Published	Display order	Edit	Delete
Alberta	AB	~	1	🖋 Edit	🗓 Delete
British Columbia	BC	~	1	🖋 Edit	🔟 Delete
Manitoba	МВ	~	1	🖋 Edit	🔟 Delete
New Brunswick	NB	~	1	🖋 Edit	🔟 Delete
Newfoundland and Labrador	NL	~	1	🖋 Edit	🔟 Delete
Northwest Territories	NT	~	1	🖋 Edit	🔟 Delete
Nova Scotia	NS	~	1	🖋 Edit	🗓 Delete
Nunavut	NU	~	1	🖋 Edit	🔟 Delete
Ontario	ON	~	1	🖋 Edit	🗓 Delete
Prince Edward Island	PE	~	1	🖋 Edit	🔟 Delete
Quebec	QC	~	1	🖋 Edit	🗓 Delete
Saskatchewan	SK	~	1	🖋 Edit	🔟 Delete
Yukon Territory	YU	×	1	Sedit	ឃិ Delete

#### Default Shipping Address

Some shipping methods require a default address and specifically a state which is not available in the nopCommerce Shipping Estimate function, in this case the first address found in the customer's account is used. For example, Aramex requires a **City** to find the address for the shipping destination to calculate an estimate.

Ensure the address is valid for the shipping method used.

Shipping origin	
Shipping origin	
First name 😮	Test
Last name 😮	Name
Email 😮	info@airwhistle.com
Company 😮	Air Whistle Media
Country 😮	Canada
State / province 😮	Ontario
County / region 😮	
City 😮	Burlington
Address 1 😮	10-5195 Harvester Road
Address 2 😮	
Zip / postal code 😮	L7L6E9
Phone number 💡	905-639-9499
Fax number 😮	
Mobile	

Note: If you have been using the standard Canada Post shipping method then this should already be configured

### Shipping Settings

Shipping Manager uses the system settings to configure the operation of the plugin:

Setting name	Value
shippingsettings.activepickuppointprovidersystemnames	Pickup.PickupInStore
shippingsettings.activeshippingratecomputationmethodsystemnames	Shipping.CanadaPost,Shipping.FixedByWeightByTotal,Shipping.Manager
shippingsettings.allowpickupinstore	True
shippingsettings.bypassshippingmethodselectionifonlyone	False
shippingsettings.considerassociatedproductsdimensions	True
shippingsettings.displaypickuppointsonmap	False
shippingsettings.displayshipmenteventstocustomers	True
shippingsettings.displayshipmenteventstostoreowner	True
shippingsettings.estimateshippingcartpageenabled	True
shippingsettings.estimateshippingcitynameenabled	False
shippingsettings.estimateshippingproductpageenabled	True
shippingsettings.freeshippingoverxenabled	False
shippingsettings.freeshippingoverxincludingtax	False
shippingsettings.freeshippingoverxvalue	0
shippingsettings.googlemapsapikey	
shippingsettings.hideshippingtotal	False
shippingsettings.ignoreadditionalshippingchargeforpickupinstore	True
shippingsettings.notifycustomeraboutshippingfrommultiplelocations	True
shippingsettings.requestdelay	300
shippingsettings.returnvalidoptionsifthereareany	True
shippingsettings.shippingoriginaddressid	2020
shippingsettings.shipseparatelyoneitemeach	True
shippingsettings.shiptosameaddress	True
shippingsettings.usecuberootmethod	True
shippingsettings.usewarehouselocation	True

#### **Product Configuration**

Refer to nopCommerce documentation

See https://docs.nopcommerce.com/en/running-your-store/catalog/products/add-products.html

#### Free Shipping

Where used the cost of shipping will be free but the weight is still considered when determining the available of the service

#### Ship Separately

A product should use this option where the weight of the product cannot be broken down into small packages for shipping calculation. i.e. A carton of wine is sold as a carton. A TV in a box cannot be divided into two cartons.

#### Weight

The maximum weight of each individual product item

#### Length, Width and Height

The maximum dimensions of the product or shippable product package.

#### nopCommerce Shipping Settings

Refer to nopCommerce documentation

See https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-settings.html

and https://docs.nopcommerce.com/en/getting-started/advanced-configuration/all-settings.html

There are a number of nopCommerce Shipping Settings that should be considered and set based on the standard operations for shipping

#### ShipSeparatelyOneItemEach

This setting is used when creating the shipment package. If it is true then when products are shipped separately each product item is also shipped separately

#### ${\it Consider} {\it Associated} {\it Products} {\it Dimensions}$

This setting is used when creating the shipment package. If it is true then when products associated then the dimensions of the associated product are added the selected product

#### UseCubeRootMethod

This setting is used when multiple products are added to the shipping cart and the product is not set to ship separately rather than multiplying the dimensions by the quantity the system uses the cube root method to estimate the dimensions.

#### ReturnValidOptionsIfThereAreAny

When set any valid shipping options are returned otherwise if there is an error then no shipping options are returned

#### *EstimateShippingEnabled*

When true the shipping estimate view is shown.

Note: some shipping methods require the city to be entered which is not currently available in the parameters passed for the shipping estimate. In this case a customer's default shipping address is used to calculate the estimate

# Packaging Options

When a shipment is created from an order, by default the dimensions and weight which are setup in the product are used to create the shipment.

A problem can then arise when multiple products are purchased in the same order and are to be shipped together because then the size of the package which is to be prepared for shipping no longer directly relates to the dimensions and weight of the single product.

As such the system allows you to create default packaging options in the configuration which can then be later used when creating a shipment.

#### Refer to Plugin configuration above

When entering the Packaging options available use the same units as measurement as defined for products.

Refer to Measures Configuration above

When entering the Packaging options available use the following format:

PackagingOptionName1:Length:Width:Height:Weight;PackagingOptionName2:Length:Width:Height:Weight;

Where:

PackagingOptionName is the name of the packaging option

Length is the length of the packaging

Width is the length of the packaging

Height is the length of the packaging

Weight is the weight of empty packaging

Any number of packaging options can be entered – ensure you use the format separators : and ; correctly

In the example shown here the values are entered in metres and kgs

Note: when the shipment is automatically created then the first Packaging Option in the list will be used as the default Packaging Option

If required the Packaging Option can be changed when editing a shipment.

# Test Mode – System Log

Using the plugin requires the configuration is setup correctly you can check the error log for debug, information and error messages to help find issues or problems with your configuration

Turn on Test Mode in Config

Test Mode 😮 🔽

Each Api in use also has a separate test mode

Api Test Mode 😢 🔽

Check the Error log – Search for Information Messages

# **Entity Configuration**

#### Shipping Methods

Shipping Methods are required to be setup before a Shipping Rate can be configured. Shipping Methods can also be defined by Vendor in a multivendor system.

When an Admin Operator is logged in as an Administrator, they can see all Shipping Methods. Where multiple vendors are configured only the Shipping Rates defined for the Current Vendor are displayed.

Shipping Methods are defined by Name.

When an order is created in nopCommerce as part of the shopping cart checkout the selected Shipping Method and associated Shipping Provider Plugin name is stored in the order and displayed to the customer.

This means that when you define shipping methods then the names need to be unique so that later the name can be searched and found via the information that is stored in the order.

Shipping methods				Add new
Group Supervisor S	elect the Group Vendor All Vendors	~		
Shipping methods used by shipping	ng providers			
Name	Vendor	Description	Display order	Edit
Ground	All Vendors	Shipping by land transport	1	🖋 Edit
Aramax	All Vendors	Shipping by land transport	1	🖋 Edit
DHLForYou Drop Off	All Vendors		1	🖋 Edit
DHLForYou Letterbox Drop Off	All Vendors		1	🖋 Edit
Next Day Air	All Vendors	The one day air shipping	2	🖋 Edit
Australia Post	All Vendors	Shipping by land transport	2	🖋 Edit
DHL Parcel Connect 15-31.5kg	All Vendors		2	🖋 Edit
PostNL Standard 0-23kg	All Vendors		2	🖋 Edit
2nd Day Ground	All Vendors	The two ground transport	3	🖋 Edit
DHL Parcel Connect 5-15kg	All Vendors		3	🖋 Edit
PostNL with signature 0-23kg	All Vendors		3	🖋 Edit
Local	All Vendors	Local Delivery	4	🖋 Edit
DHL Parcel Connect 2-5kg	All Vendors		4	🖋 Edit
PostNL abroad 0-23kg	All Vendors		4	🖋 Edit

#### Friendly Name

It is also possible to define a friendly name for each shipping Method Rate.

The Friendly Name does not need to be unique but for each rate that uses the same Friendly Name it must link to the same Shipping Method

In the case where no Friendly Name is entered then the Shipping Method name will be displayed

#### Vendors

nopCommerce allows products to be defined as being provided by a vendor. Vendors are setup in the system and then linked to Customers which are then configured as "vendor customers". Once a vendor is setup this then allows products to be created for a particular vendor or owner by the vendor, these products then become "vendor products"

See https://docs.nopcommerce.com/en/running-your-store/vendor-management.html

Normally the system entities: Warehouses, Shipping Rates, Dates and Ranges, Orders and Shipments cannot be segregated or defined by vendor. Rather they are defined or created for use in system as a whole.

By using the Shipping Manager plugin, the standard nopCommerce configuration can be modified and enhanced to allow these system entities to be defined, configured and accessed by a particular vendor and each vendor is able to define or create "their own" system entities.

These system entities can then be later utilised based on the particular product or "vendor product" which is selected and added to the shopping cart.

This allows each vendor to separately define their own rates for shipping, allow or disallow the use of certain shipping methods for different warehouses and or dispatch locations and add their own additional shipping fees and changes based on system parameters and the selected product.

Note: not all options will be shown depending on the Access Control Configuration

#### Carriers

Carriers are required to be setup before a Shipping Rate can be configured. Carriers can also be defined by Vendor in a multivendor system.

When an Admin Operator is logged in as an Administrator, they can see all Carriers. Where multiple vendors are configured only the Carriers defined for the Current Vendor are displayed.

Carriers					Add new
Search Name 😧		Q Search			
Name	State / province	County	City	Phone number	Edit
DHL					🖋 Edit
DPD					🖋 Edit
POSTNL					🖋 Edit
· 1 ·		Show 15 👻	items	1-3 of 3 item	s O

#### Carriers are defined by Name

When the shipping cost is being calculated the **Shipping Rate** options are searched by the carrier defined in the shipping rates.

#### Editing a Carrier

You can edit a carrier and make it active or in-active meaning it will not be used when searching and determining which rates will be shows to the customer. At this stage the address is only used to display information to the store owner and is not used for any other purpose.

#### Linking a Carrier to an API

When you edit a Carrier, it is possible to link a particular carrier to a Shipping Plugin. This means that when the rates are searched and a rate is found that matches the search criteria e.g. County and State.

Edit Carrier - DHL o Back to carriers	list	😫 Save	Save and Continue Edit	8 Delete
Group Supervisor Select the Group	p Vendor All Vendors ~			
Name 😡	DHL	•		
Country 📀	Netherlands			<b>.</b> •
State / province 😡	Select state			~
County 😧				
City D				
Address 1 D				
Zin / postal code 😜				
Phone number O				
Phone number				
Active 😧		_		
Shipping plugin provider 💡	Shipping Sendcloud	~		
Administration Comment 💡	All Shipping Manager			
	Australia Post Shinoing Sendcloud	_		
	Shipping Aramax			

When linked to a provider then then the Shipping Rate options and the base shipping rate will be obtained from the provider API. The above formula values will then

#### Warehouses

Defining Warehouses are optional when setting a Shipping Rate. Warehouses can also be defined by Vendor in a multivendor system.

When an Admin Operator is logged in as an Administrator, they can see all Warehouses. Where multiple vendors are configured only the Warehouses defined for the Current Vendor are displayed.

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/advanced-configuration/warehouses.html

Varehouses					Add net
Search Name 😡		Q Search			
Name	State / province	County	City	Phone number	Edit
International Warehouse	London				🖋 Edit
Sopro Warehouse	Zuid-Holland				🖋 Edit
4 1 >		Show 15 v Items		1-2 of 2 items	c

#### Warehouses are defined by Name

When the shipping cost is being calculated the **Shipping Rate** options are searched by the warehouse defined in nopCommerce

#### Allocating Warehouses to Products

Products can be allocated to a Single Warehouses

A Inventory			-
inventory method 🕢	Track inventory		v
Stock quantity 😧	100	* *	
Warehouse 🕖	Sopro Warehouse		~

Products can be allocated to Multiple Warehouses

A Inventory				-
Inventory method 😧 Track Invento	(ý			٧
Warehouse	Use	Stock qty	Reserved qty	Planned qty
International Warehouse	2	10	0	0
Sopro Warehouse		10	0	0

#### **Dates and Ranges**

Defining Dates and Ranges are used when setting up a product ready for purchase. Dates and Ranges can also be defined by Vendor in a multivendor system.

When an Admin Operator is logged in as an Administrator, they can see all Dates and Ranges. Where multiple vendors are configured only the Warehouses defined for the Current Vendor are displayed.

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/advanced-configuration/dates-and-ranges.html

#### Delivery Days and Product Availability Ranges

Delivery Days and Product Availability Ranges are used when defining a product

Dates and ranges		
Delivery dates		-
List of delivery dates which will be available on the product details page.		
Name	Display order	Edit
1-2 days	1	🖋 Edit
3-5 days	5	🥒 Edit
4 1 ► Show 15 ✓ items	1-2 of 2 iten	ns O
Add new      Product availability ranges		-
Add new      Product availability ranges Ust of availability range options which will be available in product details.		-
Add new      Product availability ranges List of availability range options which will be available in product details.  Name	Display order	Edit
C Add new  Product availability ranges  List of availability range options which will be available in product details.  Name 2-4 days	Display order 1	Edit Edit
Product availability ranges  Elst of availability range options which will be available in product details.  Name  24 days 56 Days	Display order 1 2	Edit Edit Edit Edit
Product availability ranges  List of oveilability range options which will be oveilable in product details.  Name 2-4 days 5-6 Days       1      Show 15      Items	Display order 1 2 1-2 of 2 iten	Edit Edit Edit ns

#### Cut Off Time

Cut off Time is used when defining a Shipping Rate

There are two types of cut off times

- 1. The cut of time for a package to be picked up so it can be shipped and delivered by the specified Delivery Date in the product configuration
- 2. The cut of time use is still yet to be determined.

Carrier Cut of times		-
List of cut off times which will be available on the shipping selection page.		
Name	Display order	Edit
Pickup before 10am	0	🖋 Edit
4 1 5	1-1 of 1 item	5 <b>C</b>
Add new		

#### Managing Shipping Rates

Shipping Rates are required to be setup before a shipping rate selection option can be displayed to customers in the checkout. Shipping Methods can also be defined by Vendor in a multivendor system.

When an Admin Operator is logged in as an Administrator, they can see all Shipping Methods. Where multiple vendors are configured only the Shipping Rates defined for the Current Vendor are displayed.

Rates are manually entered or imported from an excel configuration file. Shipping Rates can also be automatically calculated when external API's or other Shipping Plugins are used.

The following view is displayed when this menu option is selected.

Manage Shipping Rates 🔹 Import							🛓 Export 🔹	
Group Su	upervisor	Select the Group Ven	dor Vendor:	2	*			
By Weig	ht 🌒						🚚 Manage ship	pping methods
Q Sear	rch							~
	Store 😧	•	~		State / province 🔞	•	~	
Warel	house 😧	•	~		Postcode 😧			
c	arrier 😧		*	1	Shipping method 😯	•	~	
				٩	Search			
Formula to	calculate rate	s [additional fixed cost] + (]	order total weight] -	[lower weight	imit]) * [rate per weight	unit] + [order subtotal] * [charge percen	tage]	
Store	Warehouse	Carrier	State / province	Postcode	Shipping method	Data	Edit	Delete
						Order weight from: 0.00 Order weight to: 100000.00 Calculate Cubic Weight: No Cubic weight factor: 0.00 Order subtotal from: 0.00		
		Aramax			Aramax Ground	Additional fixed cost: 0.00 Rate per weight unit: 0.00 Charge percentage (of subtotal): 0.00 Cut off Time: *	🖌 Edit	¥ Delete

#### Manual Shipping Rate Configuration and Calculation

When the rates are manually configured, they can be selected and displayed in the checkout process based on the current configuration and the product package to determine the shipping options available to be displayed.

For this mode of operation, the shipping rates can be manually defined by Store, Vendor, Warehouse, Carrier, Country, State Province and Shipping Method, Weight and Subtotal

The rate configurations that are displayed are defined as manual shipping rates.

Access to the rates from both internal API's and other Shipping Plugins are also defined and controlled by adding records in the manual configuration

Refer to later sections in the document to apply these types of configurations

Note: \* means not defined or limited by that parameter and matches in all searches

#### Search by the various options

Once a rate has been setup this function allows the operator to search for rates by Store, Warehouse, Carrier, State/province, Postcode and Shipping Method

#### Manage the Shipping Methods (Setup in the Plugin Configuration)

Click this option to create, edit and manage Shipping Methods which are required to be used in the configuration of shipping rates

#### Edit a Rate

Click the Edit button on one of the rates to edit the settings.

#### Adding a new Rate

To add a new rate, click on the Add button. The default values are displayed:

Add new				S	ave
Store ?	×				~
Vendor 🕜	*				~
Carrier 🕜	*				~
Shipping method 🚱	*				~
Friendly Name 😮					
Warehouse 💡	*				~
Cut off Time 😮	×				~
Country 😮	*				~
State / province 😮	*				~
Postcode 😮					
Additional fixed cost 💡	0.0000	AUD	* *		
Rate per weight unit 🕜	0.0000	AUD	* *		
Charge percentage (of ? subtotal)	0.0000		* *		
Lower weight limit 👔	0.0000		<b>^</b> ♥		
Order weight from 💡	0.0000	kg(s)	* *		
Order weight to 💡	1000000.0000	kg(s)	* *		
Calculate Cubic 🝞 Weight					
Cubic weight factor 💡	0.0000		^ *		
Order subtotal from 😮	0.0000	AUD	•		
Order subtotal to 💡	100000.0000	AUD	* *		

To define a new rate, you can select any of the options that available. When a rate is selected in the checkout it will use the parameters that are defined to select the available rates

To keep the configuration simpler, unless a parameter is specifically required to be defined for the search then you are better to leave the option as unselected

#### Store (only displayed when multiple stores are configured)

To setup shipping rates for different stores then select the store otherwise use the default value

#### Vendor (only displayed when multiple vendors are configured)

When products have a vendor defined then rates will be searched by that vendor. Therefore, you need to define a rate for any vendor define for a product.

#### Shipping Manager – Shipping Plugin

#### Manual Version 2.0

#### Carrier

Select a carrier to utilise this rate

#### Shipping Method

Select a predefined shipping method to use this rate

#### Friendly name

This allows you to enter a customer friendly name for this rate. Where no Friendly name is entered the customer will see the Shipping method name.

#### Warehouse

To define different rates for each warehouse then select the warehouse otherwise use the default value

#### Cut Of Time

To define a cut off time then select the predefined cut of time otherwise use the default value

#### Country

To define a country for this rate then select the predefined country otherwise use the default value

#### State / province

To define a state /province for this rate then select the predefined state /province otherwise use the default value

#### Postcode

To define a postcode for this rate then enter a postcode otherwise leave the field blank

#### Formula to calculate rates displayed to customer

The other values which can be entered are applied in the following formula when displayed to the customer

Shipping rate = ([additional fixed cost] +

([order total weight] - [lower weight limit]) \* [rate per weight unit])

\* [charge percentage]

#### where:

**additional fixed cost** - is the additional cost of the shipment where the weight is under a certain level (lower weight limit).

rate per weight unit - is the cost of each weight unit above the lower weight limit.

**order subtotal and charge percentage** - are parameters for calculating the extra cost based on the order subtotal.

For more information and examples on defining manual rates

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/shipping-providers/manual.html

**Note:** Where the **Calculate cubic weight** option is selected then the package dimensions are used to calculate the cubic weight using the **Cubic weight factor.** In this case this weight is used rather than the dead weight

#### Edit Rate Configuration

Similarly, an existing rate can be edited

Edit					Save	
Store 😧	•				~	
Vendor 🚱	•				~	
Carrier 🚱	Aramex (All Vendors)				~	
Shipping method 🕢	Aramax (All Vendors)				~	
Warehouse 🕜	•				~	
Cut off Time 🔞	•				~	
Country 🕜	Australia				~	
State / province 🕜	New South Wales					
Postcode 👔						
Additional fixed cost 😢	0.0000	AUD	Ŷ			
Rate per weight unit 💡	0.0000	AUD	<b>^</b>			
Charge percentage (of 😧	0.0000		÷			
Lower weight limit 📀	0.0000		^			
Order weight from 😢	0.0000	kg(s)	÷			
Order weight to 🕜	25.0000	kg(s)	÷			
Calculate Cubic 😮 Weight						
Cubic weight factor 💡	0.0000		•			
Order subtotal from 💡	0.0000	AUD	÷			
Order subtotal to 🕜	1000000.0000	AUD	÷			

#### In this example displayed:

The Carrier is set as Aramex The country the rate will apply to is Australia The state the rate will apply to is New Source Wales The shipping method to use is Aramex The order weight to check this applies is from 0 to 25 kg

All other parameters use the default setting

#### Import and Export the Configuration

#### Export

Click Export to export the current configuration to an excel file

41	A	. 8	c	D	E	. F	G	н	1		×	L	м	N	0	р	Q		5	т	U
1 10	1	Store	Vendor	Warehout	Carrier	Country	StateProvince	PostcodeZip	ShippingMethod	WeightFr	Weighth	Calculate	CubicWei	OrderSub	OrderSub	Addition	Percenta	RatePe	WLowerV	Ve CutOff	fTirr Delete
2	100	72	00	0	Aramex	Australia	New South Wales		Aramax	0.00	25.00	No	0.00	0.00	1000000.0	0.00	0.00	0.00	0.00	0	No
3	100	36	00	0	Aramex	Australia	Victoria		Aramax	0.00	25.00	No	0.00	0.00	3000000.0	0.00	0.00	0.00	0.00	0	No
4	100	18	0.0	0	Australia Post	Australia	New South Wales		Australia Post	0.00	25.00	No	0.00	0.00	1000000.00	0.00	0.00	0.00	0.00	0	No
5	100	05	00	0	Australia Post	Australia	Victoria		Australia Post	0.00	25.00	No	0.00	0.00	2000000.00	00.0	0.00	0.00	0.00	0	No

#### Import

Click Import to select and import a configuration from an excel file in the correct format

To update existing records the Id is used as the key to find and update the record

14	A		0	0			G.		1		- K.	1	M		0		0	1.1		T	
2	g_ 5	itione	Vendor	Warehoute	Centrier	Courtery	StateProvince	PostcodeZigS	NapingMetho	Weightfro	e Waight?	o CalculateGubicWeigt	OubidWeightfacto	OrderGubranal/vor	OrderGubronalT	Additione FleedCos	PercantageRateOfful	coots RatePerWeightUni	LowerWeight	ni Cur0171me	Deleta
2	14111		10	5	Carrier Drie (Vendo	1.Australi	New South Wales		inpund .	0.00	2.00	30	2.00	200	1000000.00	30.00	2.00	2.00	0.00	Filling by Dark	No.
3	1412	. 4	15 1	5	Carrier One (Vendo	1Austral	eVictoria		iround	5.00	2.00	NO	3.00	3.00	3.000000.00	No 10	2.00	3.00	2.00	Pick up by Men	No.
4	2409	- 1	- B	6	Carrier Two (Vendo	2 Automi	chew South Wales	4 4	indune	100	25.00	No.	\$.00 ·	6.00	\$1000000.00	30.00	6.00	2.00	600	Pick up by 12pm	No. 1
2.	1410		ð	5	Cerrier Two (Vendor	2 Australi	evidente		inound	200	28.00	No	5.00	500	1000000.00	50.00	500	200	b.00	Puik up by 12pm	Se

To create new records the Id should be set to 0

4	A		C.	D		F	6	н	in the second	1.1	ĸ	L	M	N	0	p	Q	к.	5	T	U
1 ld		Store	Vendor	Warehout	Carrier	Country	StateProvince	PostcodeZip	ShippingMethod	WeightFi	rc Weight To	Calculate	CubicWei	OrderSub	OrderSub A	dditiona	Percentag	RatePerV	LowerWe	OutOffTir	= Delete
2		0	00	0	Aramex	Australia	New South Wales		Aramas	0.00	25.00	No	0.00	0.00	1000000.00	.00	0.00	0.00	0.00	0	No
3		0	0.0	6	Aramex	Australia	Victoria		Aramax	0.00	25.00	No	0.00	0.00	1000000.0 0	.00	0.00	0.00	0.00	0	No
4		0	0.0	5	Australia Post	Australia	New South Wales		Australia Post	0.00	25.00	No	0.00	6.00	3000000.0 0	.00	0.00	0.00	0.00	6	No
5		0	00	6	Australia Post	Australia	Victoria		Australia Post	0.00	25.00	No	0.00	0.00	\$0000000.0°C	.00	0.00	0.00	0.00	0	No

To delete existing records set the last field "Delete" to be Yes

-A A		0	0 (	F G		1	× .	1 K	M	1.16	0		0		1	T	W
2 10	Strippe	Vendor.	Warehouts Certier	Country StateProvince	Poistoode2ig1hippingMeth	or Weightfrom	Weight	To CalloutemeCubicWeight	<b>Subicivegrafed</b>	OrderSubtotelHior	n OrderSubrota/T	Additional/FlaedCos	Fercenzage/lateOfSubtot	s RacePerWeightUni	Low-erWeightLim/	Curomine	Delete
2 3431		00	5 Center One (Vendor)	2 Australia New South Wale	is Ground	5.00	2.00	30	0.00	200	\$1000000.00	20.00	2.00	5.00	5.00	Fick up by 20eH	56
8 1412		45	Carrier One (Vendor)	2 Australie Victoria	Ground	5.00	2.08	No	5.00	3.00	1000000.00	40.00	5.00	5.00	2.00	Pick up by Slient	Tes
8 2408		66	Carrier Two (Vendor)	Z Australia New South Male	is Ground	5.00	25.80	No	5.00	600	5000000.00	30.00	5.00	5.00	5.00	Pick up by 12pH	140
3 1410		e5	Certier Tell (Vendor	2 Australia Victoria	Ground	5.00	21.00	At .	5.00	500	5000000.00	\$0.00	5.00	5.00	5.00	Poix up by 12pm	Tes

Note: When importing the Vendors, Carriers and Shipping Methods Names, Countries and States must already be defined in the system.

#### Select the file to Import

	L-Seb-	- Select Syst	
hippir	nport from Excel	×	
ervisor %	Next the Excel File to Import port requires a lot of memory resources. That's why it's not recommended to import more th N - 2,000 records at ance. If you have more records, it's better to split them to multiple Excel I of import separately. The file that is exported can be edited and then imported to update rates or create new rates is lide to 0 to create a new record is Sample Excel Excel file Choose file No file chosen	on lies . Set	
h Anns O	Import from (	basel	
Open			
÷ + -	- 🛧 👆 > This PC > Downloads >		v 6 .9 %
Organize	<ul> <li>New folder</li> </ul>		
<ul> <li>✓ # Quic</li> <li>○     <li>○     <li>■     <li>○     <li>■     <li>○     </li> </li></li></li></li></li></ul>	k access	Date modified	Type Microsoft Excel W.

The best way to use the import and export function is to manual setup test records with a similar configuration to that desired.

Then export the configuration and copy the records in the exported file to ensure the correct names are imported and no errors occur.

#### **Processing Mode**

When a request is made by nopCommerce to get the available options all the items in the cart are packed up into requests. How the requests are configured will be dependent on the current shipping settings and the product settings.

In the case no options are available then a message will be displayed to the customer "No shipping options available" and then customer cannot place an order. This is obviously a situation to avoid and so it is important that the settings and configuration match the product types and normal shipping options that would be used to ship specific types of products.

So once the package request list has been prepared by nopCommerce normally it is set to the list of available shipping plugins which will then determine and possible shipping options and estimate the shipping cost and return the options.

This is where is where the Shipping Manager intervenes in the normal workflow. Shipping manager will take the request list from nopCommerce and then pre-process the list and organise it into one of two modes of processing.

It will then process this new request list and request shipping rates from each of the Shipping Plugins installed in the system to provide responses.

Currently there is two modes of operation for determining the shipping method and the total price for shipping the cart of item using Shipping Manager:

- Processing by Item which is organised by product
- Processing by Volume which is organised by warehouse

When processing by item all items in the shopping cart are organised as list of requests grouped by product. When using processing by volume all items in the shopping cart are organised as a list of requests grouped by warehouse.

Once the individual lists are organised in a new set of package arrangements each of the requests is then sent to each of shipping calculation method which then return a list of shipping options.

Shipping manager then combines and organises this list and resents it to nopCommerce to list for the customer to select the desired price and option.

The main difference in the two modes of operation and which method is best will depend on the main type of product configuration. Where the majority of the items are sold in separate quantities and shipped separately then you can use processing by item. When the majority of the product configuration is sold as a group of separate items packaged together then you can use processing by volume.

#### **Pickup Points**

The operator can use Pickup points to define locations where items can be picked up rather than delivered.

Refer to https://docs.nopcommerce.com/en/getting-started/configure-shipping/advanced-configuration/pickup-points.html

Note: Currently the plugin does not modify any of the standard functionality associated with Pickup points.

The function is included here so access to the functionality can be managed by the plugin Access Control List.

# Appendix A - Shipping Manager - Shipping Rate Computation Management

#### **Operation Overview**

When a product has been selected and add to the shopping cart then before a customer can purchase the item then next step is to calculate the cost to ship the product package.

Normally this is calculated as the cost to ship the product from a dispatch location address to a destination or shipping address. The dispatch location could you're your address in the case of a small business or it could be from any number of warehouses that also have a dispatch location and address.

This basic shipping cost could be calculated in a number of ways:

- 1. Based on the dead weight of the product package the cost increasing as the weigh increases
- 2. Based on the product dimensions the cost increasing as the dimensions increase
- 3. Based on a cubic weight (calculated from the volume of the package) and a weight factor the cost increasing as the package volume increases
- 4. Based on distance between the dispatch location and the shipping address

In addition, other fees or surcharges maybe be calculated and added to the base cost depending on the subtotal order price (price before shipping is added) or other rules and factors. These addition costs are then added to the base cost.

Some product packages may have some free component meaning the cost is either totally free or only calculated on the partial weight over a certain limit. A product package may also have free shopping over a set subtotal price.

The total shipping cost will be based on any one or a number of these factors depending the on the way a particular shipping provider operates and also depending on the way the store owner wishes to configure the plugin.

The Shipping Manger plugin allows the configuration to be setup to obtain rates either:

- 1. By manually shipping rate configuration and calculation
  - a. Used for Sendcloud
- 2. Automatic rate calculation based on requests to in-built Shipping Provider API's
  - a. Aramex
  - b. Canada Post
- 3. Automatic rate calculation based on requests to other Shipping Provider Plugins that are installed in the nopCommerce system for e.g. Australia Post or UPS

By using any one of a combination of these methods and based on the dispatch location, shipping location, package weight and dimensions and other definable parameters and settings the total cost to ship a particular package will be calculated as an estimate or as a final cost which can then added to the order subtotal.

The various "shipping options" that become available as a result of the above are then displayed the customer who can then make a selection of which method to used based on their availability to use a particular service, their preferred method of delivery, the total shipping cost or some determining factor.

#### Enable the Plugin for Shipping Rate Computation Management

Once the plugin has been installed then to use the Shipping.Manager as a Shipping Rate Computation Method set it to Enabled as follows.

**Note**: This not used for basic shipping management Refer to the previous section on Shipping Rate Compu8tation Method.

nop <b>Commerce</b>	≡			EN	✓ John Smith	Logout	Public store	\$
Search D	Shipping rate comp	utation methods (provi	ders)					
🖵 Dashboard								
E Catalog <	Learn more about shipping prov	iders. You can download more plugins in o	our marketplace					
🏋 Sales 🗸	Friendly name	System name	Display order	Is active	Configure		Edit	
Customers <	UPS (United Parcel Service)	Shipping.UPS	1	~	Configure		🥓 Edit	
Promotions <	Australia Post	Shipping.AustraliaPost	1	~	Configure		🖋 Edit	
Content management	Canada Post	Shipping CanadaPost	1	~	Configure		₽ Edit	
Configuration V		outphillion and out			+ comigate		p Lon	
O settings <	Shipping Manager	Shipping.Manager	1	~	Configure		sedit 🖉	
<ul> <li>Stores</li> </ul>	<li>✓ 1 →</li>		Show 15	items		1-4 of 4	items <b>f</b>	C
<ul> <li>Countries</li> </ul>								
<ul> <li>Languages</li> </ul>								
• Currencies								
• Payment methods								
Payment restrictions								
<ul> <li>Tax providers</li> </ul>								
• Tax categories								
• Shipping								
Shipping providers								
O Warehouses								
O Pickup points								
O Dates and ranges								
O Measures								

Also Enable of Disable any other plugins that you wish to be Active and to be controlled by the Shipping Manager system. Refer to the External Shipping Plugins section below

Also note if you have access to the Shipping Settings then the following Menu Options are over written by the Shipping Manager system. The functions that are over written by the plugin are:

Shipping Methods, Warehouses, Dates and Ranges. These functions will be operable from the menu but the new functions provided by the system have additional functionality required by the system

### **External Shipping Plugins**

#### Shipping Rate Computation Management

#### Option 1

To use the Shipping Plugin <u>without</u> utilising the advanced **Shipping Rate Computation Management** configure the Shipping Rate Computation Methods as follows:

ipping rate computation	methods (providers)				
earn more about shipping providers. You ca	n download more plugins in our marketp	lace			
Friendly name	System name	Display order	Is active	Configure	Edit
Manual (Fixed or By Weight and By Total)	Shipping.FixedByWeightByTotal	1	×	Configure	🖋 Edit
Australia Post	Shipping.AustraliaPost	1	×	Configure	🖋 Edit
Canada Post	Shipping.CanadaPost	1	~	Configure	Sedit
Shipping Manager	Shipping.Manager	1	×	Configure	🖋 Edit
∢ 1 ▶		Show 15 💠 i	tems	1-4	of 4 items

For example: In this mode of operation the standard Canada Post Shipping Plugin is used to manage the delivery of rates in the checkout process.

#### **Option 2**

To use the Shipping Plugin in conjunction <u>with</u> **Shipping Rate Computation Management** configure the Shipping Rate Computation Methods as follows:

ipping rate computation	methods (providers)				
arn more about shipping providers. You ca	n download more plugins in our marketp	lace			
Friendly name	System name	Display order	Is active	Configure	Edit
Manual (Fixed or By Weight and By Total)	Shipping.FixedByWeightByTotal	1	×	Configure	State Edit
ustralia Post	Shipping.AustraliaPost	1	×	Configure	🥓 Edit
Canada Post	Shipping.CanadaPost	1	×	Configure	🥓 Edit
hipping Manager	Shipping.Manager	1	<b>~</b>	Configure	🖋 Edit
< 1 →		Show <sub>15</sub> ≑ it	ems	1-4	of 4 items

For Example: In this advanced mode of operation the Shipping manager Plugin is used to manage the delivery of rates in the checkout process.

Note: to use this mode of operation additional configuration is required as detailed int the follow sections below.

This section only applied where you have elected to use Shipping Manager to control the Canada Post Shipping Computation Method.

Shipping Manager will connect with and manage all other Shipping Computation Method (Separate) Plugins that are installed. e.g. Australia Post, Canada Post, UPS, etc

Refer to the Other Manuals for specific information using Shipping API's.